

Stimulus Project - Lac qui Parle County

These are our normal, every day rates - no promotional price increases!

1

Surfer Solution\$68.45

- Local Phone & Local 911 Access
- Calling Features
- 20M High Speed Internet*
- FMTC Long Distance

2

Surfer Plus.....\$99.45

- Local Phone & Local 911 Access
- Calling Features
- 20M High Speed Internet*
- FMTC Long Distance - **Unlimited****

Phone Only = \$15.00

10M High Speed Internet Only = \$69.95

Calling Features

Included in All Bundles:

| | |
|----------------------------|---------------------------|
| <i>Call Waiting</i> | <i>Call Forwarding</i> |
| <i>8# Speed Dial</i> | <i>Three-Way Calling</i> |
| <i>Caller ID</i> | <i>Premium Voice Mail</i> |
| <i>Local Calling Scope</i> | |

- Pricing is for residential subscribers only. Prices and Packages subject to change. Prices do NOT include taxes, surcharges and activation fees, if applicable.
 - ◇ Internet services are currently non-taxable.
 - ◇ Current Governmental taxes and surcharges are between \$10.00 to \$15.00 per month.

*High Speed Internet speeds are up to the listed speed in the bundle. Data caps apply to all bundles. User agrees to a combined data usage limit of 300 gigabytes per month. Data usage, also known as bandwidth usage, is the total amount of data, photos, videos and other files that are sent, received, downloaded and uploaded each month. Users who exceed the monthly consumption limit will be assessed a fee for the overage exceeding the 300 gigabyte limit. The fee is \$10.00 for each 50 gigabytes over the limit.. Ex) 1-50 gigabytes over would equal \$10.

** Farmers Mutual's Unlimited Long Distance plan is designed for one (1) residential phone line. The plan covers direct dialed local and nationwide voice calls within the United States – including Alaska and Hawaii. The plan does not include commercial use, 900 calls, 800 services, International Calls, Directory Assistance, Operator Assistance, multi-line conference calls, data (including dial up internet connections), chat lines, multi-housing units or any other special Operator Handled calls. Commercial facsimile, auto-redialing, resale and telemarketing are also strictly prohibited. Residential customer voice usage is classified as using 3000 minutes or less per month of long distance calling. Usage may be monitored and customer may be required to show compliance. Farmers Mutual Telephone reserves the right to immediately suspend, restrict, bill excessive usage charges or cancel your service without prior notice if your usage is not consistent with typical residential customer usage. Additional regulatory charges and taxes may apply. Regulations and rates are subject to change. Farmers Mutual Telephone reserves the right to discontinue the plan at its sole discretion with due notice to the customer. Customer must retain all elements of bundle to qualify for package pricing.

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FMTC
Long Distance

Option 1:
14¢ a minute

Option 2: \$5.95
60 Minutes

Option 3: \$26.95
350 Minutes

Option 4: \$36.95
Unlimited**



Grow With Us!
www.farmerstel.net

Call Us Today!
320-312-3682 (FMTC)

Frequently Asked Questions

Question: What are your normal, every day rates after the promotional period ends?

Answer: The prices provided are Farmers Mutual's normal every day rates. There are no promotional rates that will increase after a year or so.

Question: What is the estimated total of governmental taxes and surcharges?

Answer: The current governmental taxes and surcharges are approximately \$10.00 to \$15.00 per month depending on the services, features and long distance used by the customer.

Question: What does the Agreement to Purchase services do for me?

Answer: All customers have the opportunity to sign an agreement to keep services for a 12-month term. If a customer signs this agreement, their activation fees will be waived.

Question: What if I do not keep services from Farmers Mutual for 12 months?

Answer: If you fail to complete the 12-month term, you will be billed for the normal activation fee for the requested service or services.

Question: What happens if I move (including renters) prior to the completion of 12 months?

Answer: All members have the opportunity to sign a new 12-month agreement if they move to a new location. By signing a new 12-month agreement, you agree to keep services for 12 months and Farmers will again waive the activation fees.

Question: If I sign the Agreement to Purchase services and have the activation fees waived, will there be any other installation charges?

Answer: The only additional charges that may occur would be for any wiring you would like done inside your building. Charges are based on the installers time and the materials used. The average billable time to run a cat5 wire is a 1/2 hour.

Question: Farmers Mutual Telephone Company is a Cooperative. If I activate services with Farmers Mutual, will I become a Cooperative Member?

Answer: Yes, you will become a member of the cooperative with the opportunity to accumulate capital credit dividends.

Question: Will I be able to keep my current telephone number?

Answer: Yes, you will be able to keep your existing telephone number at no extra charge.

Question: If I activate phone services, what will be my local calling area?

Answer: As a member of Farmers Mutual, you will be able to call *other members of Farmers Mutual* in the following locations:

| | | | | | | |
|-----------------------|-----------------|------------------------|-----------------------|-------------------------|---------------------|--------------------------|
| • Bellingham (568) | • Boyd (855) | • Cerro Gordo (752) | • Dawson (312,769) | • Madison (598, 698) | • Marietta (668) | • West Marietta (678) |
|-----------------------|-----------------|------------------------|-----------------------|-------------------------|---------------------|--------------------------|

Question: How will I know if the party I wish to call is a member of Farmers Mutual?

Answer: Please try to dial the number as a local call with only 7-digits first. If you receive a recorded message telling you to dial a '1' first, then you will know the party you are calling is not a Farmers Mutual member and you will need to place the call as a long distance call with a 1 + area code + 7-digit telephone number.

Question: If I select a package which includes local phone service, do I have to plug in a phone?

Answer: This is ultimately your decision. However, we do recommend you have at least one telephone connected for the following reasons:

- While most people have cell phones, your land line phone provides the most reliable connection to 911 services.
- With the expanded local calling scope, you can save your cell phone minutes for long distance calls.

Question: I already have a 15M to 20M Internet connection. Why is Farmers Internet connection better?

Answer: Farmers Mutual Internet service provides:

- Each Internet customer with a dedicated connection directly to their home or office. You will not share Internet services with your neighbors as you do with other Internet providers.
- Email services with anti-spam and anti-virus scanning.
- 24 X 7 Helpdesk.
- With Farmers Internet services, both your download *and* upload speeds are set to 10M or 20M depending on the package you select.
 - ◇ **Question: Why are upload speeds important?** **Answer:** Upload speeds allow you to upload pictures, backup your computer, sync your files to other devices, and share large files much faster. Anyone who works from home and connects to a remote network, plays games online or bids on such sites as eBay are thrilled with 10M & 20M upload speeds.

Question: I have additional questions not mentioned above. Who do I call and what are your hours?

Answer: Please contact our office at 312-3682(FMTC) or 1-320-568-2105 and one of our excellent customer service representatives will assist you. We can be reached between 8:00 a.m. and 4:30 p.m. Monday through Friday. *We look forward to serving you!*